

16152 U.S. PTO  
033104

503038-A-01-US (Chou)

22856 U.S. PTO  
10/814081  
033104

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

INVENTOR(S) Wu Chou  
Li Li  
Feng Liu

CASE 503038-A-01-US (Chou)

"Express Mail" Label No. EL998952776US

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date of Deposit: March 31, 2004

Signature: [Signature]

TITLE Joint Classification for Natural Language  
Call Routing in a Communication System

COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

SIR:

Enclosed are the following papers relating to the above-named application for patent:

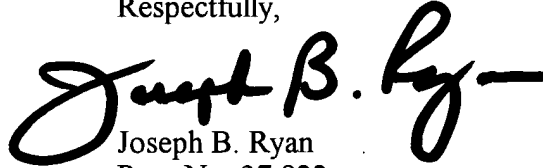
Specification, Claims and Abstract - 18 pages  
5 Sheets of informal drawing(s)  
Information Disclosure Statement with Form PTO-1449 and cited reference(s)

CLAIMS AS FILED				
	NO. FILED	NO. EXTRA	RATE	CALCULATIONS
Total Claims	18-20 =	0	x \$18 =	\$0
Independent Claims	3-3 =	0	x \$86 =	\$0
Multiple Dependent Claim(s), if applicable			\$290 =	\$0
Basic Fee				\$770
			TOTAL FEE:	\$770

Please file the application and charge **Avaya Inc. Deposit Account No. 50-1602** the amount of \$770, to cover the filing fee. Duplicate copies of this letter are enclosed. In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 50-1602** as required to correct the error.

Please address all correspondence to: **Ryan, Mason & Lewis, LLP, 90 Forest Avenue, Locust Valley, New York 11560.** Telephone calls should be made to the undersigned attorney at (516) 759-7517.

Respectfully,

A handwritten signature in black ink, reading "Joseph B. Ryan" with a stylized flourish at the end.

Joseph B. Ryan  
Reg. No. 37,922  
Attorney for Applicant(s)

Date: March 31, 2004  
**Ryan, Mason & Lewis, LLP**  
**90 Forest Avenue**  
**Locust Valley, New York 11560**